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**Secretariat memorandum**

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**Independent investigation into the circumstances around multiple stranded trains and passenger self-evacuation in the Lewisham and New Cross area in the evening of the 2<sup>nd</sup> March 2018 – report for Network Rail South East Route and Southeastern Railway**

**1 Purpose of report**

- 1.1 To advise members of the outcome of the investigation instigated by Network Rail and Southeastern, and carried out by Arthur D.Little Ltd.

**2 Recommendation**

- 2.1. Members are recommended to note the contents of the report

**3 Background**

- 3.1 At the Policy Committee meeting on 20 March 2018 a presentation was made by Southeastern Railway on their winter preparedness and on recent incidents, including the major disruption on 2 March 2018. At that meeting Southeastern agreed to share the results of the independent report they had commissioned with Network Rail with London TravelWatch.
- 3.2. The executive summary from the report is attached as Appendix A. The full report is available on Southeastern's website:  
<https://newsroom.southeasternrailway.co.uk/resources/independent-report-lewisham-network-rail-southeastern>

**4 Equalities and inclusion implications**

- 4.1 The evacuation of people with reduced mobility from stranded trains is an area of concern that needs to be addressed more thoroughly.

**5 London TravelWatch priority**

- 5.1 The services involved in this incident were carrying a very large number of passengers and there are wider implications arising from this report.

**6 Legal powers**

- 6.1 Section 252A of the Greater London Authority Act 1999 places a duty upon London TravelWatch (as the London Transport Users Committee) to keep under

review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate

## **7 Financial implications**

- 7.1 There are no financial implications for London TravelWatch arising from this report.