



## London TravelWatch Board - 28th November 2017

**Paul Crowther** OBE, Chief Constable

# Structure and context

**3.1 BILLION**  
Passenger journeys 2016



average  
**6,646**  
INCIDENTS P/M

**TRAIN STATIONS**  
**2,557**

**8.6m**   
Journeys  
per day

**15,760km**  
 Tracks

**2,886**  
police officers

**334**  
special officers

**304**  
police community  
support officers

**1,573**  
police staff



# Statistics

**5**  
MURDERS

**290**  
SUSPECTED  
SUICIDES

**48**  
TRESPASS  
DEATHS

**8,451**  
TRESPASS  
INCIDENTS

**9546**  
SPMH  
INCIDENTS

**1,837**  
LIFE SAVING  
INTERVENTIONS

**52,235**

RECORDED  
CRIMES

2016/17

# Statistics



# The Challenging Context



OFFICIAL - SENSITIVE

# See it. Say it. Sorted. campaign



Checking security



Accessing restricted areas



Avoiding authorities

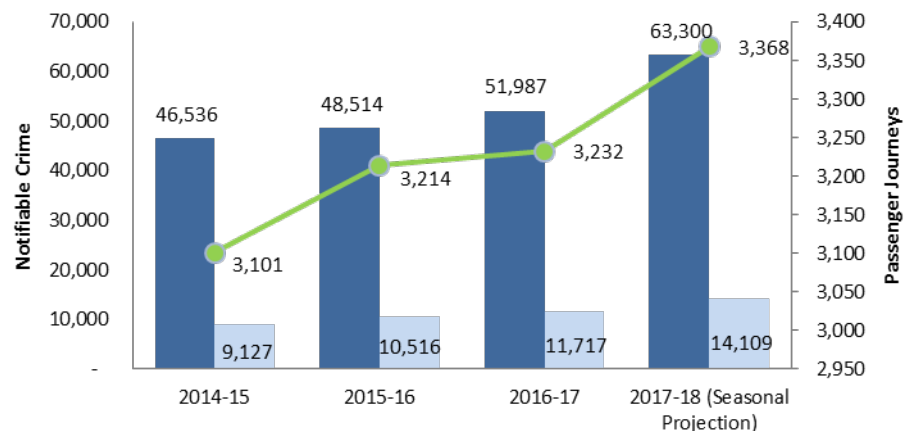


Unattended bag

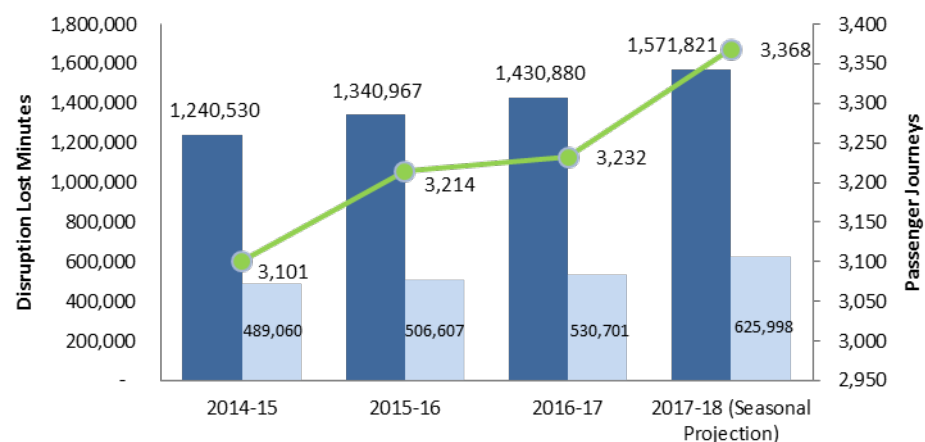
# Crime, disruption, confidence



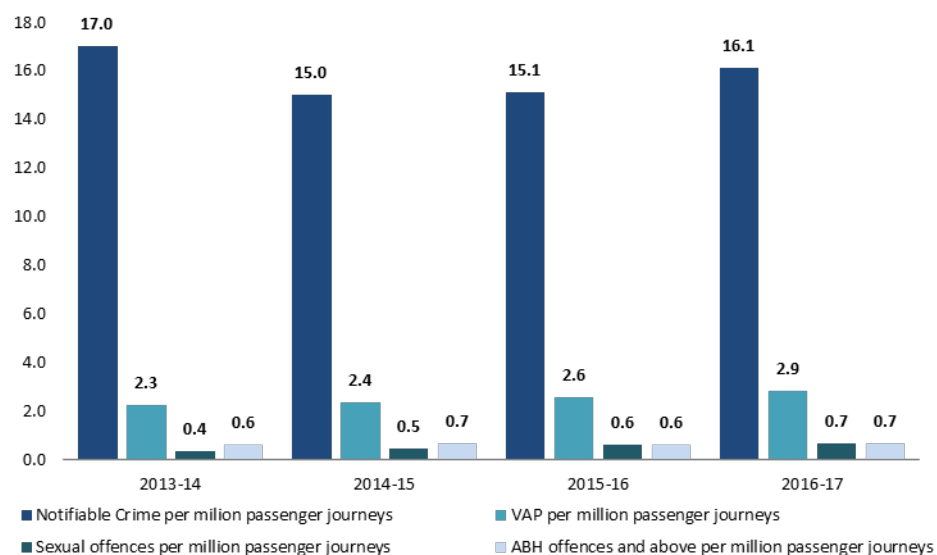
BTP Recorded Notifiable Crime



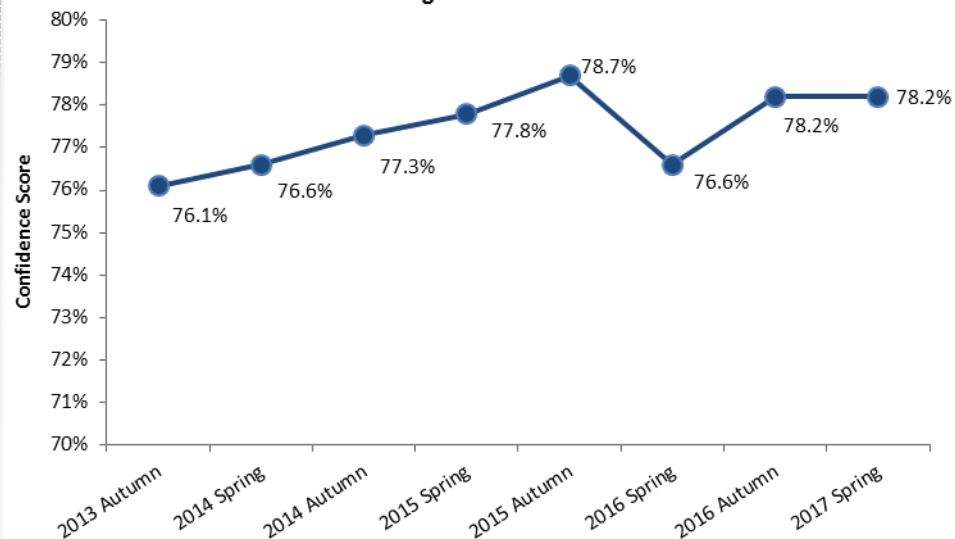
BTP "police related" NR Disruption Lost Minutes



Crimes Per Million Passenger Journey



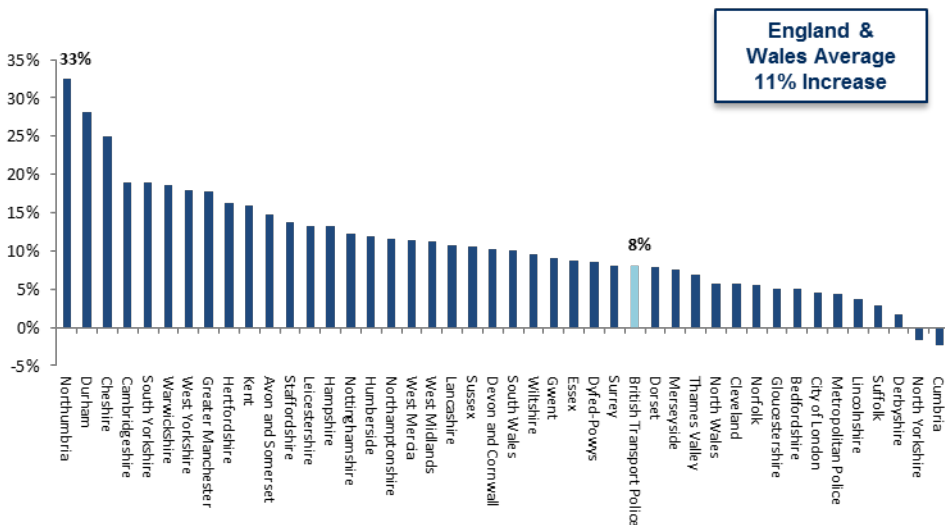
BTP "Passenger Confidence" Scores



# Home Office forces crime comparison



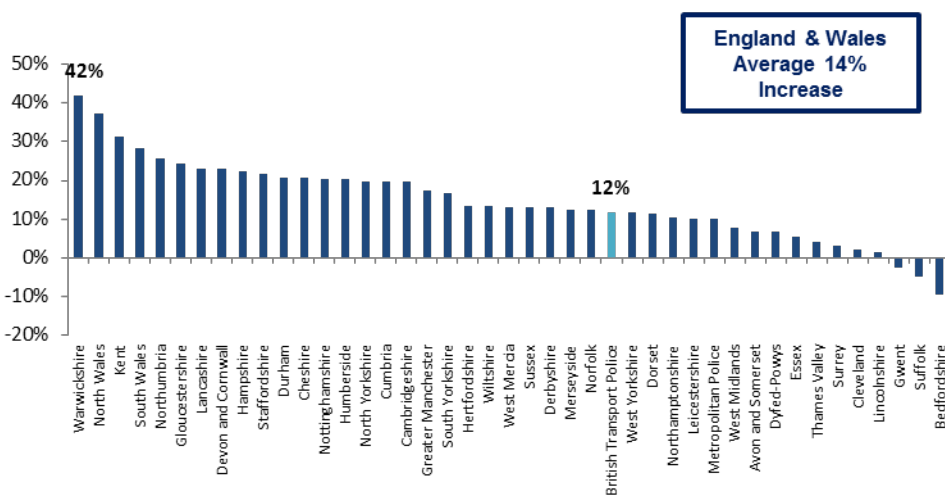
Percentage Change for total recorded crime (excluding Fraud) in 2016-17 compared to 2015-16



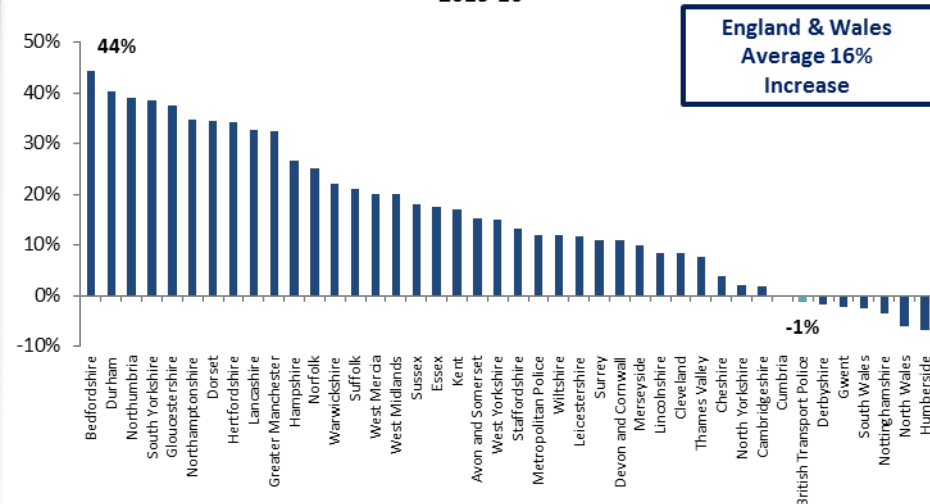
Percentage change for VAP offences in 2016-17 compared to 2015-16



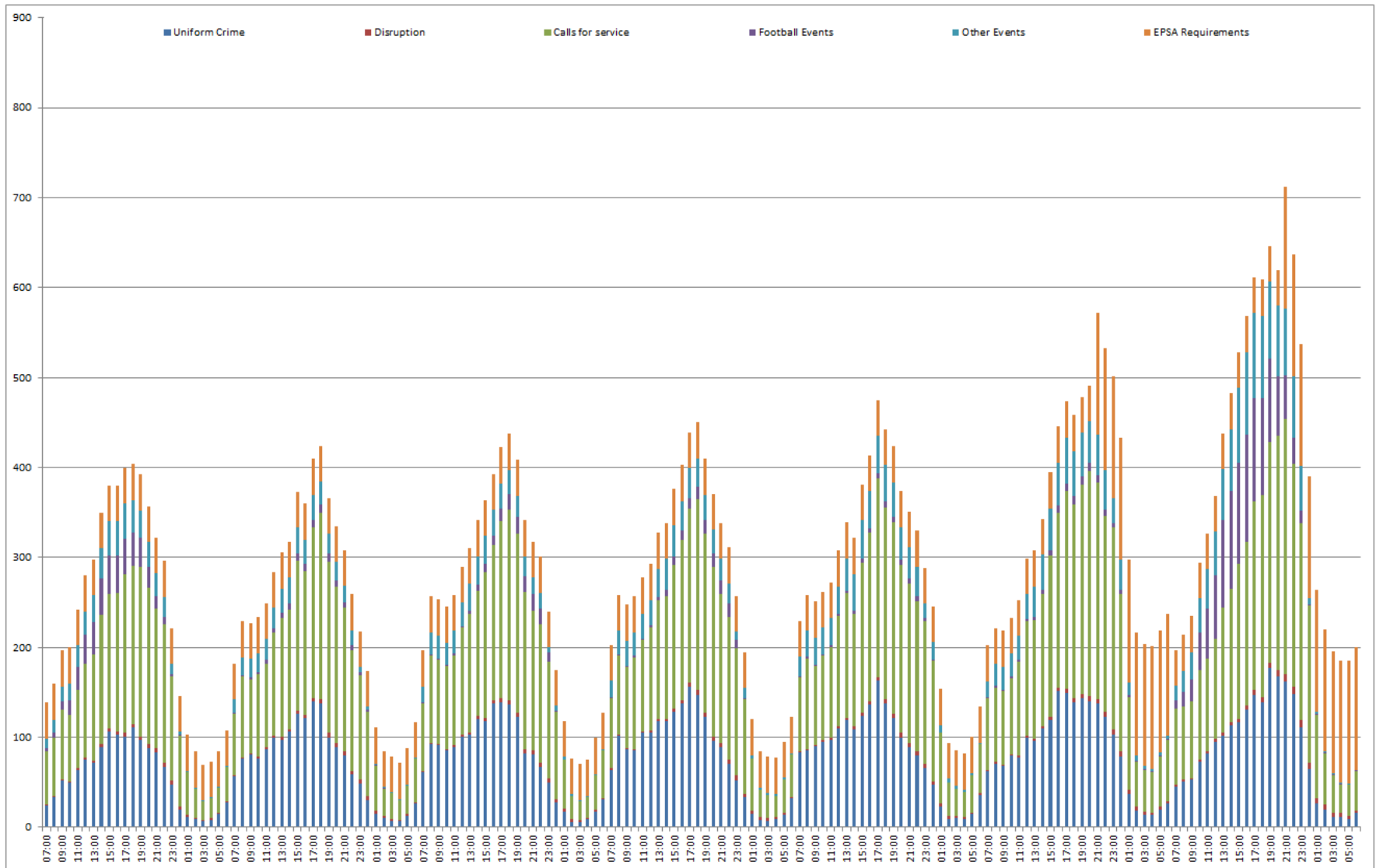
Percentage change for Sexual Offences in 2016-17 compared to 2015-16



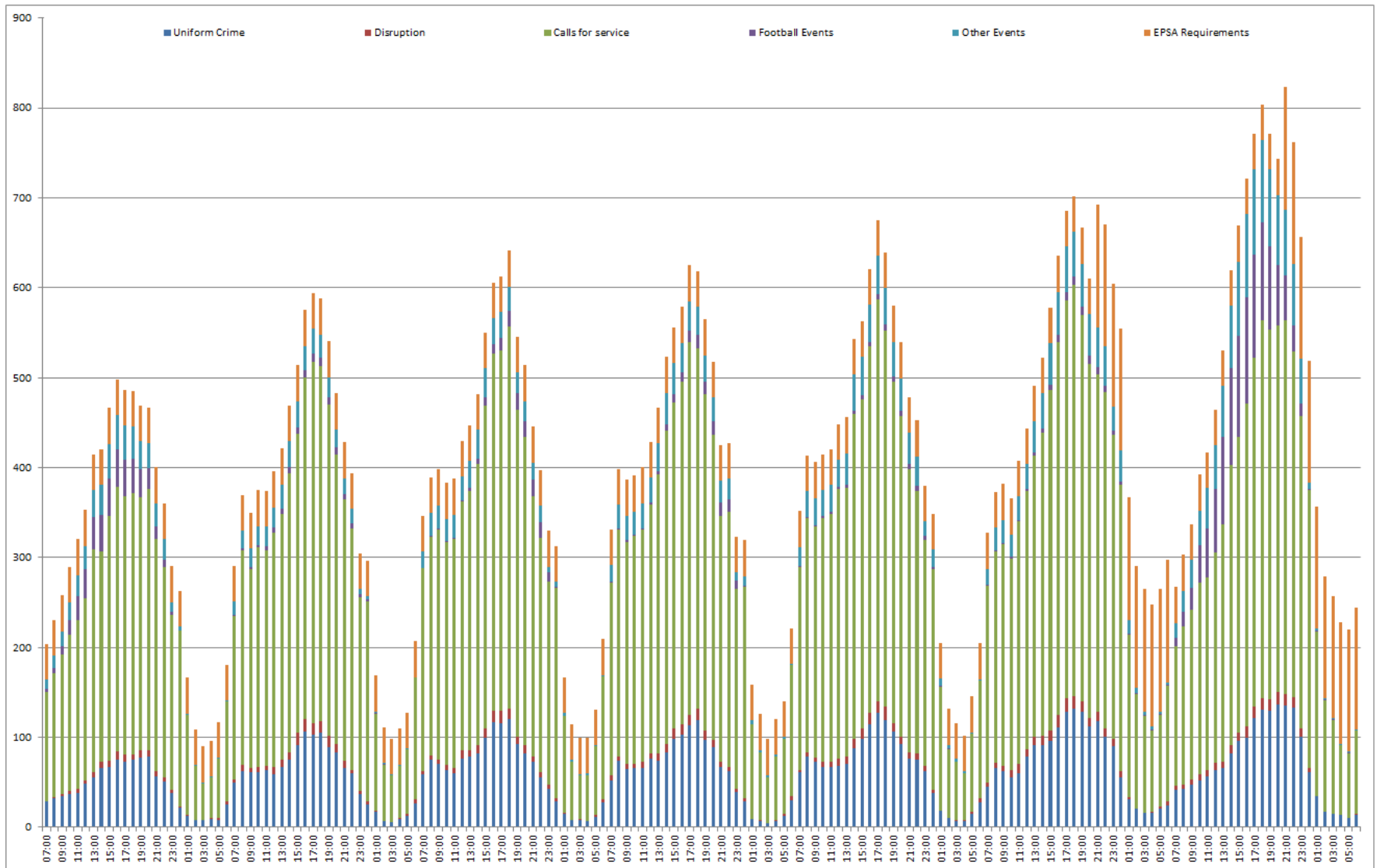
Percentage change for total Robbery Offences in 2016-17 compared to 2015-16



# Amalgamated National Demand (FY17-18 Forecast)



# Amalgamated National Demand (FY18-19 Forecast)



# Refreshing our BTPA/BTP strategy



- Future operational, transport network, commercial, and financial change and challenge
- Requirement to revise BPTA Strategy for the next 5 years
- Efficiency and effectiveness central to ***delivering value***

**Emerging Mission:** To protect and safeguard people, prevent crime and keep the railway running

**Emerging Vision :** We will keep people who use and work on the railway safe from harm and protect the railway infrastructure. We will work with the rail industry to support growth and to be regarded as the railway policing service of choice

**SAFEGUARD  
and PROTECT**  
people and  
places

**LEAD and  
INFLUENCE**

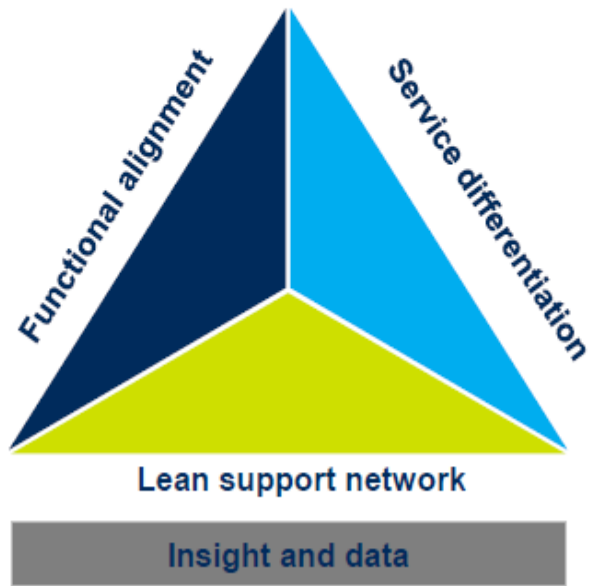
**Build  
CONFIDENCE**  
across all our  
communities

**Deliver  
VALUE**

# Our underlying premise – a more effective and efficient force

The new operating design is based on maintaining BTP's essential characteristics, while recognising that a number of additional features are becoming increasingly important.

Four key components have emerged from this.



*Explored  
further in this  
section*

## Essential characteristics

- ✓ Transport policing ethos
- ✓ Specialist brand
- ✓ Provider of choice and public value

## Additional characteristics



**Enabled by IT transformation**



# Place based policing

## Waterloo Station - Dashboard



### 'Place' plan

- In the future, resources will be focused on the most vulnerable locations (as defined by reported crime, threat assessment and the Cambridge Harm index), where they can have the most significant impact on the public.
- A 'place' plan will be agreed in collaboration with partners with a safety and security role e.g. security staff. The aim is transparency of resource deployment, flexibility and proportionality

### Demand Data

- Historical and forecast demand data will be collected and analysed centrally producing insight for the OIC
- A 'Demand Dashboard' will be used to inform current and future deployments, taking into account partner resources and local circumstances

### Patrols

- Patrol plans and 'patrolling with purpose' methods will be used to maximise the impact of a visible presence and be coordinated with partner visibility and BTP specialist assets. Using predictive tools to avoid duplications of effort and 'risk test' away from known hotspots.

### Prevention Plan

- Local prevention teams (PCSOs) operate to a local prevention plan collaborating with rail security staff, volunteers and the public to put in place problem solving initiatives (e.g. cycle crime) focused to reducing crime and keeping people safe.

### Partner Activity

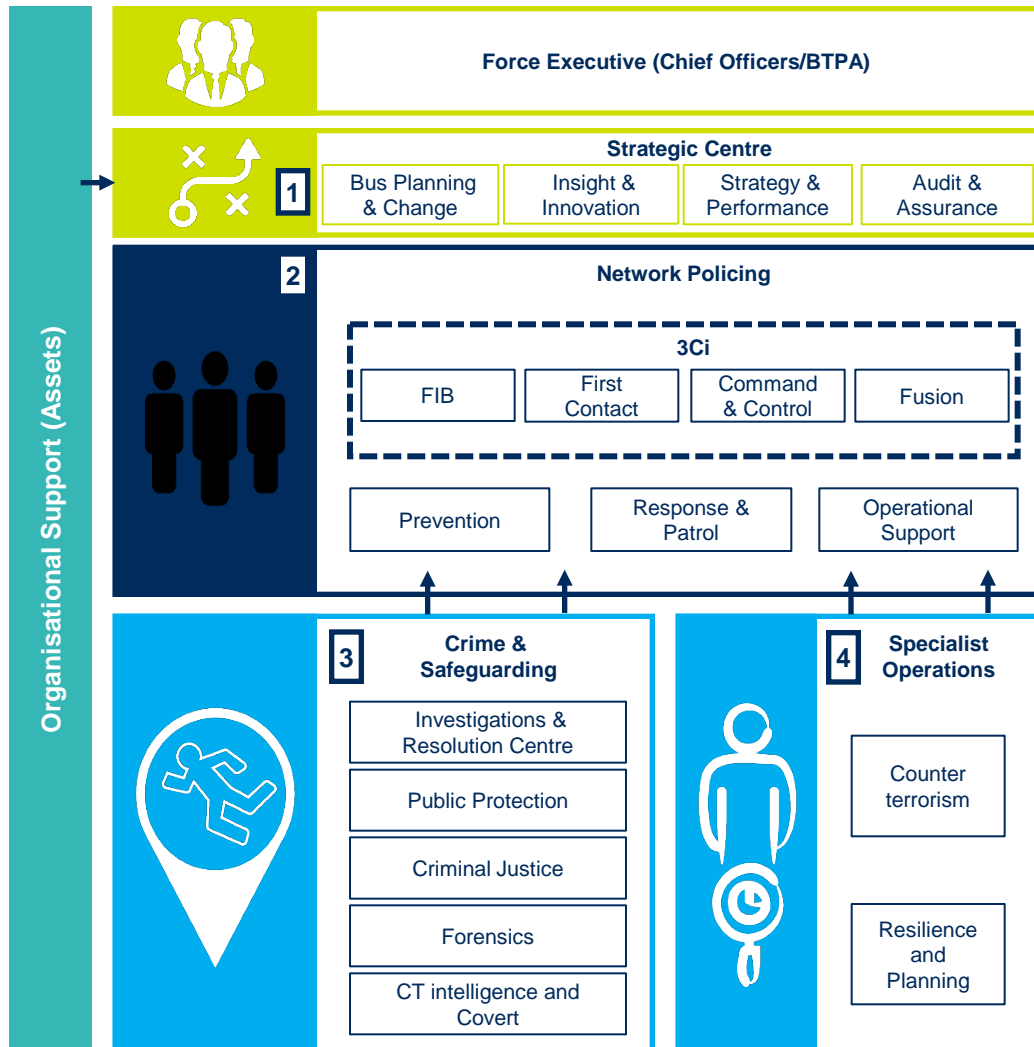
- The OIC will take the lead in maintaining visibility of partner activity; avoiding duplication of effort and making sure the right capabilities are in place to respond.

### Intelligence

- Local field intelligence augmented by digital briefing will develop a 'rich picture' view or profile of the place to inform priorities and tasking .



# Concept of operations



- 1**
  - Linking strategic planning, assets, demand & data to drive operations
  - Single command view
- 2**
  - Focus on 'place,' based on vulnerability and need
  - Prevention specifically linked to problem-solving
  - Retain and resolve crime/by-laws
  - Linked contact, command & control and intelligence for effective demand management
  - The 'engine room' of the organisation
- 3**
  - Prioritised investigations and forensics focussed on vulnerability and need
  - Flexible investigations teams able to manage demand more effectively
  - Enhanced public protection services
- 4**
  - Specialist capabilities to include: resilience and planning, transport policing 'centre of excellence'
  - Commercialisation of specialist knowledge, tactics and services
  - Primary interface with infrastructure policing
  - Expanded CT capability

# BTP - A specialist police force transforming the way it operates



## Strategic objectives

Helping to make the railway safer and more secure

Promoting confidence in the use of the railway


Helping to keep rail transport systems running

Deliver value for money through continuous improvement

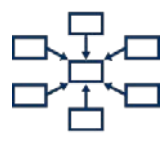
## How these will be delivered



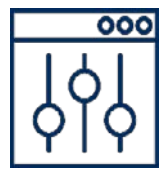
Providing consistent delivery of policing services nationwide through centralisation



Functional command structure



Centralised intelligence and investigations




One control room




Creating a safer network through a focus on vulnerable people and harmful crime



Investigations Framework



Resolution Centre



Vulnerable place based policing



Delivery of a quality, victim focussed service



Increased focus on victim care



Holistic performance metrics



Enhanced integration and collaboration with partners



Providing an improved public service through a digitally enabled and insight-led police force



Digital interaction with the public



Agile and digitally enabled workforce



Smarter systems

# Questions?

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