

# Policy committee meeting 25.10.16

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## Secretariat memorandum

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Agenda item: 4

PC099

Drafted: 11.10.16

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### Key activities

#### 1 Purpose of report

- 1.1. To advise members of activities undertaken since last meeting by the secretariat or members in relation to operational transport matters pertaining to this committee. Note that activities concerning strategic transport matters are reported to Board meetings.

#### 2 Recommendation

- 2.1. That the report is received for information.

#### 3 Information

- 3.1. The table attached at below contains a list of operational meetings attended by senior officers of London TravelWatch with various transport providers and organisations. The meetings are a key way for London TravelWatch to exercise its influence in decision-making.

#### 4 Equalities and inclusion implications

- 4.1. This report poses no specific equalities and inclusion implications.

#### 5 Financial implications

- 5.1. No specific financial implications for London TravelWatch arise from this report.

#### 6 Legal powers and financial implications

- 6.1. Section 248 of the Greater London Authority Act 1999 requires London TravelWatch (as the London Transport Users Committee) to consider, and where it appears to it to be desirable, to make recommendations with respect to any service or facility provided by or for (or in the case of hackney carriages and private hire vehicles, licensed by) Transport for London, other than a matter relating to the transportation of freight, if it has been the subject of representations made by or on behalf of users of that service or facility. Section 252B of the same Act places a similar duty on the Committee in respect of users or potential users of railway services provided wholly or partly within the "London railway area" as defined under the provisions of the Railways Act 1993..

Organisation	Notes	Relevant Officers and Members	Date (chronological)
Heathrow Express	Customer services meeting	Casework Manager	20.09.16
Rail Safety and Standards Board	Data to improve customer experience – dissemination event	Safety Adviser	20.09.16
Southeastern – David Statham, Managing Director; Mike Boden, Development Director; Mike Gibson, Public Affairs Manager	London Bridge, August timetable change, January 2017 fares	Chief Executive; Director, Policy and Investigation; Policy Officer (KB); Policy Officer (RN)	21.09.16
Transport for London	Bus network seminar	Chief Executive; Policy Officer (VS)	22.09.16
Network Rail and Govia Thameslink Railway	Alliance Board meeting	Policy Officer (RN)	23.09.16
Office of Rail and Road	Network Rail performance	Director, Policy and Investigation; Policy Officer (RN)	26.09.16
Transport for London	Quarterly bus priority meeting	Policy Officer (VS)	26.09.16
Transport Focus	Supporting new ways of working	Casework Officer (MC)	28.09.16
Paul Maynard MP, Parliamentary Under Secretary of State for Transport	Introduction to London TravelWatch, rail devolution, GTR performance, passenger compensation	Chair; Chief Executive; Director, Policy and Investigation	28.09.16
Urban Design London	Designing for Cycling and Walking event	Policy Officer (VS)	29.09.16
Travel Demand Management board	Research for effectiveness of August 2016 closures communications programme	Policy Officer (RN)	03.10.16
Transport for London	Bus stop bypass working group	Policy Officer (VS)	03.10.16
Office of Rail and Road and Department for Transport	Rail Statistics Management Group	Casework Manager; Policy Officer (KB)	06.10.16

In addition, members and officers attended a number of events including:

- Observation of focus groups related to review of London Underground ticket office closures