

Policy committee meeting

16.09.14

Secretariat memorandum

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Agenda item: 6

PC035

Drafted: 08.09.14

Key activities

1 Purpose of report

- 1.1. To advise members of actions undertaken since last meeting by the secretariat or members in relation to any matter pertaining to this committee.

2 Recommendation

- 2.1. That the report is received for information.

3 Information

- 3.1. The table attached at below contains a list of operational meetings attended by senior officers of London TravelWatch with various transport providers and organisations. The

4 Equalities and inclusion implications

- 4.1. This report poses no specific equalities and inclusion implications.

5 Financial implications

- 5.1. No specific financial implications for London TravelWatch arise from this report.

6 Legal powers and financial implications

- 6.1. Section 248 of the Greater London Authority Act 1999 requires London TravelWatch (as the London Transport Users Committee) to consider, and where it appears to it to be desirable, to make recommendations with respect to any service or facility provided by or for (or in the case of hackney carriages and private hire vehicles, licensed by) Transport for London, other than a matter relating to the transportation of freight, if it has been the subject of representations made by or on behalf of users of that service or facility. Section 252B of the same Act places a similar duty on the Committee in respect of users or potential users of railway services provided wholly or partly within the "London railway area" as defined under the provisions of the Railways Act 1993. The Consumer Affairs Committee is not required to consider matters which appear to it to be frivolous or (in the case of railway services) vexatious.

Organisation	Notes	Relevant Officers and Members	Date (chronological)
Transport for London	Cashless buses workshop	Policy Officer (VS)	28.03.14
Passenger Focus	Accessibility forum	Policy Officer (VS)	02.04.14
Centre for London	Future of London's buses	Policy Officer (VS)	03.04.14
Passenger Focus	Discussion on casework issues	Casework Manager	08.04.14
Transport for London	Surface Transport Panel	Policy Officer (VS)	09.04.14
Transport for London	Interim meeting on bus service changes	Director, Policy and Investigation; Policy Officer (VS)	10.04.14
Network Rail	Rail industry planning group	Policy Officer (RN)	15.04.14
TfL-appointed consultants	Social needs transport services review	Director, Policy and Investigation; Policy Officer (VS)	17.04.14
Network Rail	Sussex route study working group	Policy Officer (RN)	24.04.14
Dutch DfT, representatives of industry and passenger groups	Dutch smartcard delegation	Chief Executive; Director, Policy and Investigation	24.04.14
Transport for London and others	Better junctions design review group	Director, Policy and Investigation	29.04.14
Passenger Focus; Heathrow Airport	Discussion on access to Heathrow Airport	Chief Executive; Director, Policy and Investigation	30.04.14
Various organisations including Met Police, British Transport Police, City of London Police, transport operators, London Councils and Mayor's office	London Transport community safety workshop on data-driven approaches to crime and traffic safety	Policy Officer (VS)	01.05.14
Passenger Focus/London TravelWatch jointly	Workshop for user groups on increasing their involvement in rail franchising	Policy Officer (RN); Policy Assistant	07.05.14
Transport for London	Rail issues	Director, Policy and Investigation	13.05.14
Greater Anglia	Stakeholder panel	Policy Officer (RN)	15.05.14
First Great Western and Passenger Focus	Schedule 17 and passenger charter payments	Director, Policy and Investigation	16.05.14
South West Trains	Passenger forum at Waterloo station	Policy Officer (RN)	20.05.14
Transport for London	Trent Barton meeting re marketing bus services	Policy Officer (VS)	21.05.14
Passenger Focus	Casework discussion	Casework Manager	28.05.14
Transport for London	Crossrail 2 briefing	Policy Officer (RN)	29.05.14
Corporation of London	Addressing members on A-boards	Glyn Kyle	30.05.14
Singapore Land Transit Authority and others	Meeting with Singapore delegation	Director, Policy and Investigation; Policy Officer (VS)	05.06.14
West End Project, Camden Council	Discussing Tottenham Court Road proposals	Policy Officer (VS)	10.06.14

Organisation	Notes	Relevant Officers and Members	Date (chronological)
Network Rail	Rail Industry Planning Group meeting	Policy Officer (RN)	12.06.14
Transport for London	London Transport community safety programme	Policy Officer (VS)	13.06.14
London Assembly	Attending London Assembly scrutiny meeting to give evidence on taxis	John Stewart	19.06.14
Southern Trains; Network Rail; First Capital Connect	Hot weather policy review re London Bridge	Safety Adviser	23.06.14
Transport for London	Better junctions design review group	Policy Officer (VS)	24.06.14
c2c	c2c passenger charter consultation	Casework Manager	26.06.14
Transport for London taxi and private hire team	Discussing issues such as new apps for hailing taxis	Director, Policy and Investigation; Policy Officer (VS)	26.06.14
Office of Rail Regulation	Consumer Panel	Casework Manager	01.07.14
Virgin Trains and Network Rail	Euston station visit	Director, Policy and Investigation; Policy Officer (VS)	02.07.14
Network Rail	Sussex route study working group	Policy Officer (RN)	03.07.14
Heathrow Airport Ltd	Surface access to Heathrow Airport	Chief Executive; Director, Policy and Investigation	08.07.14
London Assembly; Network Rail; Southern Trains	Meeting with transport lead Assembly Members on London Bridge incident	Chief Executive; Safety Adviser	09.07.14
First Capital Connect	Passenger forum	Policy Officer (RN)	10.07.14
Network Rail	Tour of London Bridge works site – invitation extended more widely among staff for training and personal development	Chief Executive; Director, Policy and Investigation; Executive Assistant; HR Adviser; Casework Officer; Policy Officers (RN and VS)	11.07.14
Transport for London	London Underground ticket office proposals	Director, Policy and Investigation; Policy Officer (RN), Comms Officer	17.07.14
West End Project, Camden council	Discussion on walking and cycling	Policy Officer (VS)	17.07.14
Transport for London	Accessibility working group	Director, Policy and Investigation	18.07.14
Transport for London, Tramlink, South West Trains	Wimbledon station site visit with Lord Faulkner	Director, Policy and Investigation	21.07.14
Transport for London	Bank station upgrade meeting	Policy Officer (RN)	24.07.14
British Standards Institute	National standard for dementia friendly bus transport	Policy Officer (VS)	30.07.14

Organisation	Notes	Relevant Officers and Members	Date (chronological)
Transport for London	Cycle design standards	Policy Officer (VS)	31.07.14
Passenger Focus	Informal discussion on London Overground concession	Director, Policy and Investigation; Policy Officer (RN)	31.07.14
Department for Transport	Fares and ticketing update	Director, Policy and Investigation	31.07.14
Transport for London	Taxi fares and tariffs review	Director, Policy and Investigation	04.08.14
New London Architecture	London Cycling Summit	Policy Officer (VS)	07.08.14
Transport for London	Briefing on Vauxhall scheme	Chief Executive; Policy Officer (VS)	11.08.14
Transport for London, Ipsos Mori	LU Ticket Office survey meeting	Chief Executive, Policy Officer (RN), Comms Officer	13.08.14

In addition, officers attended an event to mark the retirement from ATOC of Peter Twigg, a reception at St Pancras with East Midlands Trains and an event for new councillors at City Hall.