

Board meeting
26.11.13

Secretariat memorandum

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Agenda item: 10
LTW455
Drafted: 18.11.13

Key activities

1 Purpose of report

- 1.1. To advise members of actions undertaken since last meeting by the secretariat or members in relation to any matter pertaining to this committee.

2 Recommendation

- 2.1. That the report is received for information.

3 Information

- 3.1. The table attached at below contains a list of meetings attended by senior officers of London TravelWatch with various transport providers and organisations. Details of specific actions may be requested via the listed contact.

4 Equalities and inclusion implications

- 4.1. This report poses no specific equalities and inclusion implications for London TravelWatch.

5 Financial implications

- 5.1. No specific financial implications for London TravelWatch arise from this report.

6 Legal powers and financial implications

- 6.1. Section 248 of the Greater London Authority Act 1999 requires London TravelWatch (as the London Transport Users Committee) to consider, and where it appears to it to be desirable, to make recommendations with respect to any service or facility provided by or for (or in the case of hackney carriages and private hire vehicles, licensed by) Transport for London, other than a matter relating to the transportation of freight, if it has been the subject of representations made by or on behalf of users of that service or facility. Section 252B of the same Act places a similar duty on the Committee in respect of users or potential users of railway services provided wholly or partly within the "London railway area" as defined under the provisions of the Railways Act 1993. The Consumer Affairs Committee is not required to consider matters which appear to it to be frivolous or (in the case of railway services) vexatious.

Organisation	Individuals	Notes	Relevant Officers and Members	Date (chronological)
Department for Transport	Patrick McLoughlin MP, Secretary of State for Transport	Launch of DfT's review of fares and ticketing	Chief Executive; Director, Policy and Investigation	09.10.13
Greater Anglia	Ruud Haket, Managing Director; Jonathan Denby, Head of Corporate Affairs	Discussed various issues including handover of West Anglia and Crossrail, and Stansted disruption recovery.	Director, Policy and Investigation; Policy Officer	10.10.13
Transport for London Tramlink	Stephen Hammond MP, Undersecretary of State for Transport; Mike Brown, Managing Director London Rail TfL; Mike Fisher, Leader Croydon Council	To illustrate planned improvements between East Croydon and Wimbledon	Chief Executive	14.10.13
European Passengers' Federation		Work programme, governance, and cashless public transport.	Chief Executive	19.10.13
South Eastern and Department for Transport at House of Commons	Various Members of Parliament	"Drop-in" session to explain Direct Award process and understand stakeholder aspirations.	Director, Policy and Investigation	22.10.13
c2c	Chris Atkinson, Communications and Stakeholder Manager; Tunde Olatunji; Rail Passenger Manager	Discussed various issues including the franchise extension and works at Fenchurch Street and Limehouse.	Director, Policy and Investigation; Policy Officer	30.10.13
European Rail Congress	Various including UK Secretary of State for Transport; Managing Director London Rail; Chair of EU Transport and Tourism Committee	Comparisons of different practice across Europe.	Chief Executive (12th only); Director, Policy and Investigation	12.11.13-13.11.13
Office of Rail Regulation consumer panel	Various including Anna Walker, Chair of Office of Rail Regulation; Richard Price, Chief Executive of ORR; and seven other institutional or individual panel members.	Induction event for Office of Rail Regulation's consumer panel.	Chief Executive	13.11.13
Transport for London	Peter Bradley, Head of Consultation Delivery; Stephen O'Conner	Discussion of bus issues	Director, Policy and Investigation; Policy Officer	14.11.13

In addition to the strategic meetings outlined above, the Chief Executive has been involved in several activities including the following:

- Gatwick airport surface access forum
- Introductory meeting with Philip London at Department for Transport