# Fares & Ticketing Committee 30.11.10



# **Confidential Minutes**

Agenda item: 12 Drafted: 22.9.10

# Confidential minutes of the meeting of the Fares and Ticketing Committee held on 21 September 2010 at 6 Middle Street, London EC1

These minutes are in addition to the public minutes of a meeting of the Board on the same date. The Board resolved, under section 15(2)(b) of schedule 18 of the Greater London Authority Act 1999, that by reason of the confidential nature of the item(s) to be discussed, it was desirable in the public interest that the public should be excluded for this part of the meeting.

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#### **Present**

Members

David Barry; Kevin Davis, Daniel Francis, Onjali Rauf, David Leibling (Chair) and Sharon Grant (London TravelWatch, Chair)

Guests

Lucy Preston Ticketing Policy Manager, Transport for London (TfL) (items 1 to 3)

Peter Twigg Head of London & South East Support, Association of Train Operating Companies (ATOC)

(items 1 to 3)

Stakeholder Representatives

Matt Winfield Stakeholder Engagement Manager, TfL

Secretariat

Tim Bellenger Director, Research and Development

Janet Cooke Chief Executive

Bryan Davey Director, Public Liaison (items 1 to 3)

Mark Donoghue Committee Administrator

#### 1 Confidential Minutes

The confidential minutes of the Fares and Ticketing meeting held on 18 February 2010 were approved and signed for the record.

## 2 Fares update

Mr Twigg reported that normally ATOC would have met with TfL about fares from January 2011. However, this had not yet taken place. There are strong indications that the Secretary of State is considering changing the national fares regulation. If this is correct, ATOC will have to react quickly. The Comprehensive Spending review is announced on 20 October 2010 and ATOC will have to react quickly to that. ATOC are working through likely scenarios.

Ms Preston noted that TfL are in a similar position regarding the January 2011 fares increase to ATOC.

The Chair noted that there needed to be a balance between rail and bus fares. Buses are used by people of more limited means.

Concern was expressed that the tight deadlines might mean that the changes might not be made in January 2011 and might be deferred until July 2011, if an indication of the likely increase is not given by the Secretary of State.

Mr Twigg also reported that the Department for Transport (DfT) would not be enforcing season ticket zonalisation in January 2011.

### 3 Penalty Fares Rules Review meeting (FT 45)

The paper was noted for the record.

#### 4 Meeting Review

It was agreed that the best solution to the ticketing problems at Stratford would be to have the two stations classified as one station.

Members felt that this issue highlighted the reason for the reason why there should be one joined up body for London due to interchange.

It was agreed to issue a press release on Oyster anomalies on national rail insisting passengers should be refunded by Transport for London (TfL).

**Action: Communications Officer** 

A member reported that he had attended a meeting regarding journey planner. He had been told that journey planner would be used for demand management for the Olympics.

# 5 Glossary

ATOC Association of Train Operating Companies

DfT Department for Transport
TfL Transport for London