

Proposed closure of Harlow Mill Ticket Office.

End of January 2022

The ticket issuing machine at this station has been upgraded with new software and enhanced purchasing options. In addition many customers are now taking advantage of the Advanced Purchase and Smartcard options available through our websites at www.greateranglia.co.uk and www.greateranglia.co.uk/smart

With the increased availability through the ticket issuing machines and the expansion of other purchasing opportunities it is the intention to close the existing ticket office due to the very low levels of transactions and the current state of the building. Plans are in hand to improve station facilities such as waiting areas and enhanced CCTV coverage.

If you have any comments or observations on the proposed closure of the ticket office please submit these by 13th December 2021 to London TravelWatch by email or the address below:

Email: consultations@londontravelwatch.org.uk

FREEPOST RTEH-XAGE-BYKZ, London TravelWatch, PO Box 5594,
Southend on Sea SS1 9PZ

www.londontravelwatch.org.uk

